Accessibility Maturity Assessment

This assessment provides some insight into your organization's accessibility maturity across five dimensions: Governance, Culture, Process, Skills and Expertise, and Tools and Resources. Answer each question honestly to the best of your knowledge. If you're not sure about the answer to a question, "A" is likely the best option.

Dimension 1: Governance

Q1.1: How is accessibility incorporated into your organization's policies and strategies?

A. Accessibility is not included in policies.
B. Accessibility is addressed in some policies but not consistently enforced.
C. Accessibility is included in policies and tracked with metrics.
D. Accessibility is fully integrated into policies with regular audits and updates.

Q1.2: How is accountability for accessibility managed?

A. No accountability measures are in place.
B. Accountability is informal and assigned on an ad-hoc basis.
C. Specific individuals or teams are responsible for accessibility.
D. Accountability is formalized across all roles in the organization and integrated into performance reviews.

Dimension 2: Culture

Q2.1: How aware is your organization about accessibility and its benefits?

A. Few individuals are aware, and accessibility is not prioritized.
B. Some teams recognize its importance but lack consistent engagement.
C. Accessibility is seen as valuable and supported by leadership.
D. Accessibility is a core value integrated across all levels.

Q2.2: How do leaders and executives support accessibility?

A. Leadership is unaware or not involved.
B. Leadership occasionally supports accessibility initiatives.
C. Leadership actively supports and allocates resources for accessibility.
D. Leadership champions accessibility and promotes it as a priority.

Dimension 3: Process

Q3.1: How are accessibility requirements integrated into your development processes?

A. Accessibility is not considered until issues arise.
B. Accessibility is inconsistently included in some phases.
C. Accessibility is incorporated into key stages of the process.
D. Accessibility is embedded in all processes, with continuous improvement.

Q3.2: How does your organization handle accessibility testing?

A. Accessibility testing is rarely or never conducted.
B. Testing is conducted occasionally, often late in the project.
C. Accessibility testing is part of the QA process for most projects.
D. Testing is systematic and conducted throughout the entire lifecycle.

Dimension 4: Skills and Expertise

Q4.1: How is accessibility knowledge developed and maintained in your team?

A. Team members have little to no training on accessibility.
B. Some team members have basic training, but it's not ongoing.
C. Teams are regularly trained, and accessibility experts are available.
D. Accessibility expertise is widespread and continuously improved.

Q4.2: Are accessibility specialists or consultants available to your teams?

A. No specialists or consultants are available.
B. Specialists are occasionally consulted on an as-needed basis.
C. Dedicated specialists or consultants are part of project teams.
D. Experts are integrated into all workflows, providing ongoing guidance.

Dimension 5: Tools and Resources

Q5.1: How are accessibility tools and resources used within your organization?

A. No tools or resources are available.
B. Some tools are available, but they're used inconsistently.
C. Tools are integrated into workflows and used by trained staff.
D. Tools are optimized and continuously updated for accessibility.

Q5.2: How accessible are your organization's internal tools and platforms?

A. Accessibility of tools is not evaluated.
B. Some tools are evaluated for accessibility but with no clear strategy.
C. Most tools are evaluated and remediated as needed.
D. All tools meet accessibility standards and are continuously improved.